

Internet Banking Offline Mode

Citizens Bank / Bank of Celina / Liberty State Bank / Smith County Bank / Traders Bank

Announcing the availability of Offline Mode for Internet Banking. Offline Mode will allow for continued, limited functionality when our systems are down for monthly maintenance, software updates, etc.

Below is a snapshot of the screen that will be displayed when systems are functioning with limited connectivity. Note that some of the tabs and links normally available are not displayed such as 'Options', 'E-Documents' and 'Transfers'.

The screenshot displays the Citizens Bank internet banking interface. At the top, the bank logo and name are visible, along with links for 'Contact Us', 'Disclosure', and 'Log Off'. Below the logo, there are navigation tabs for 'Accounts' and 'Bill Payment'. A central message box highlights the system status: 'Our system is currently experiencing limited connectivity; some functions may not be available.' Below this message, there is a 'Deposit Accounts' table with one row for 'Checking' with a balance of \$41.85. A red arrow points to the 'Accounts' tab.

Account Name (Click for Details)	Balance	Status	Options
Checking	\$41.85		Select Option

Please note the message highlighted in red indicating that systems are functioning with limited connectivity.

What is available in Offline Mode?

- MyNetTeller – Some widgets are unavailable during this time.
- Account Listing with balance
- Transactions
- Bill Pay
- Message Center
- Mobile Web – Balance and Transactions Only
- Log Out

Functionality not available during Offline Mode

- Options/Settings
- E-Documents page
- Cash Management
- Transfers
- Password Self - Reset
- Login Prompts (password change, email update, online agreement, etc.)



First time users or users whose password has been reset will not be able to access Internet Banking during Offline Mode.